

# The Marlborough Science Academy

## Tech 4 Learners



### KEY DATES

Order From: 23rd April 2024  
Order Deadline: 10th June 2024  
1st Payment Date: 25th June 2024

### PORTAL LOGIN DETAILS

[www.tech4learners.co.uk](http://www.tech4learners.co.uk)  
Username: Marl2024  
Password: S3cure02!

# TECH 4 LEARNERS

## Student Device Provision Programme

The Marlborough Science Academy are committed to providing the best learning experience for our students, and preparing them for the wider world outside of school. We strongly believe that this means providing students with access to technology. Using 1:1 devices allows us to deliver high quality learning for our students. We know that making an investment in technology isn't always possible, and when technology is available at home, it may not be suitable to bring into school, in case of issues with security and compatibility. In order to provide seamless access to technology, we have partnered with Freedom Tech to launch the Tech 4 Learners 1:1 device programme.

It is our vision and determination that every child will have access to affordable, high quality devices which they can use in lessons and at home. Using IT safely and effectively is an essential part of everyday life for our students and we are committed to equipping them with these skills for life.

We are passionate about ensuring that all our students can have full access to this provision and would strongly encourage you to consider joining the programme.

Tech 4 Learners is a 1:1 parental contribution programme for schools run by financial solutions provider and educational specialists Freedom Tech. Freedom Tech have over 10 years of experience running hundreds of successful programmes in schools and multi-academy trusts across the country. They have a strong background in education and partner with leading manufacturers and resellers in education technology. They are financially stable and wholly owned by CSI Leasing, one of the world's largest leasing companies with over \$1.6 billion in assets.

### BENEFITS TO PUPILS AND PARENTS

- ✓ **Low cost monthly payments**  
A sleek and modern learning device at an affordable price
- ✓ **Easy to use Repair Service**  
Freedom Tech are partnered with a team of fully accredited experts in laptop and tablet repairs
- ✓ **Enhanced learning opportunity**  
Enhanced classroom experiences in support of blended learning
- ✓ **Dedicated ordering portal**  
Simple ordering, payment collections and repair service for parents
- ✓ **No personal credit checks**  
Helping to increase digital access within all corners of the community



# HOW THE PROGRAMME WORKS

## HOW MUCH DOES IT COST?



Prices start from  
**£13.98 per month** over 36 months.

Other payment terms are available.  
Please see device pages for specific pricing.

If your child is in Year 7, you can choose to spread the payments over 1, 12, 24 or 36 months.

## HOW DO I PLACE MY ORDER?



To place your order via the portal please use the details below:

Please use your own email address when logging into the portal, this is where your order confirmation will be sent.

Go to: **[www.tech4learners.co.uk](http://www.tech4learners.co.uk)**

Username: **Marl2024**

Password: **S3cure2024**

There are no credit checks.



**THE PORTAL OPENS ON THE 23rd April 2024**

**THE PORTAL CLOSES ON THE 10th June 2024**

**FIRST DIRECT DEBIT ON THE 25th June 2024**

**Please ensure you have sufficient funds in your account when the 1st payment is due to ensure there are no delays with your order**

Devices will be delivered to the school for hand out to the students

## THE EQUIPMENT ON OFFER



**Lenovo 300e Chromebook 3rd Generation Flip & Touchscreen with stylus.**

This 11.6" Touchscreen Chromebook is; light, portable, rugged, and has a Flip design (turns into a tablet) – it is the ultimate everyday learning tool. It brings Google Classroom, G-Suite for Education, and today's most popular education apps to students and teachers, making digital education accessible, enjoyable, and manageable.



This Chromebook is best suited to students at our school. The Chromebook is specifically designed for students with an enhanced specification to ensure they can withstand all functional requirements.

# PRODUCT DETAILS

## THE BENEFITS OF CHROMEBOOKS

- ✓ Simple technology
- ✓ Long battery life & Unlimited file storage
- ✓ Easy student-teacher workflow in a safe environment
- ✓ Excellent collaboration tools
- ✓ Works seamlessly with Google
- ✓ Chrome Management Console for eSafety

### Lenovo 300e Flip & Touchscreen Chromebook



#### Specification:

- AMD 3015CE Processor
- 11.6" HD Touchscreen Display
- 4GB Memory
- 32GB SSD
- Dual Band Wireless-AC & Bluetooth
- Rugged & Flip Design (Turns into a Tablet)
- Lenovo integrated pen

**From £13.98 per month**

Other payment terms are available.

#### Price Includes:

- 3Yr Extended Warranty
- 3Yr Advanced Repair Service
- Loan device to use whilst yours gets repaired
- Ownership at end – no additional cost
- School Software, Applications, Network Access
- Chrome Management Console

#### Place your order now to secure your device!

Go to: [www.tech4learners.co.uk](http://www.tech4learners.co.uk)

Email: **Your own**

Username: **Marl2024**

Password: **S3cure02!**

If you are experiencing any difficulty logging in, please check our FAQ section at [www.freedomtech.co.uk/faq/](http://www.freedomtech.co.uk/faq/)

## PAYMENT BREAKDOWN

<b>12 months</b>	<b>£38.42 / month</b>
<b>24 months</b>	<b>£20.21 / month</b>
<b>36 months</b>	<b>£13.98 / month</b>
<b>Single payment</b>	<b>£439.46</b>

(Single payments are made via a 1-month Direct Debit)



**All terms available with no credit check.**



## TREES PLANTED

For every device that's provided, Freedom Tech will plant 5 trees in partnership with Ecologi. <https://ecologi.com/freedomtech>

# FREQUENTLY ASKED QUESTIONS

## **How long can I spread payments over?**

The maximum payment option will depend on how long your child has left at the school. For example; if your child is going into Year 7, 8 or 9 you can choose to spread the payments over 12, 24 or 36 months. If your child is in year 10 your maximum term option will be 24months.

## **Why are we using a 1:1 payment programme?**

The benefits of using this programme are:

- Flexible payment options.
- Device cover, protecting the device against theft or accidental damage with no excess and with no set limit of claims.
- Easy to use, contact us ticket page to get in touch with our customer service team.
- Full ownership of the device once final payment is made.

## **Will there be any credit checks?**

No, everyone is approved.

## **How will I make payments?**

Payments will be made via Direct Debit using an online portal provided and administered by Freedom Tech.

## **What happens if I miss a payment?**

Please contact Freedom Tech if you have missed a payment using their ticket service [www.freedomtech.co.uk/help/](http://www.freedomtech.co.uk/help/)

Please note until your payment is made, your repair cover is not valid.

## **What happens if I can no longer afford the device?**

If you can no longer afford the device, please let the school know in case of any eligibility for financial support. If this is not applicable you will need to return the device to the school and let Freedom Tech know via their ticket service [www.freedomtech.co.uk/help/](http://www.freedomtech.co.uk/help/)

## **What happens if my child leaves the school?**

You can either pay off your outstanding balance to keep this device or you can return the device to the school and let Freedom Tech know via their ticket service [www.freedomtech.co.uk/help/](http://www.freedomtech.co.uk/help/)

## **Can they use the device at home?**

Yes, the student can use the device to further enhance their learning and we recommend that you set your security settings on your Wi-Fi accordingly.

## **When will I receive the device?**

Devices are due to be delivered to the school for distribution to parents/students in September. The school will be in touch when they are ready for hand-out.

## **Who owns the device?**

The device belongs to Freedom Tech whilst the device is subject to a payment plan. The student will be able to use the device 24/7. The student will own the device once the final payment has been made.

## **How many devices can I order?**

One device per student at the school.

## **Does this mean exercise books will be outdated?**

Most definitely not! Traditional methods of learning and teaching still have an important place in education and will continue in our school. The device should be seen as an additional educational tool, a tool to enhance learning rather than replace these methods. This will ensure students` handwriting skills continue to be developed.

For any further questions, please see our **additional FAQs section at:**  
[www.freedomtech.co.uk/faq](http://www.freedomtech.co.uk/faq)

If your query is not answered in our FAQs, please contact us by visiting:  
[www.freedomtech.co.uk/help/](http://www.freedomtech.co.uk/help/)

Please raise a ticket choosing type 'Other' and we will respond to you within 4 working hours.

# Freedom Tech Repair Service

## Protection for your peace of mind...

**Freedom Tech Repair Service provides you with complete peace of mind, that your device will be supported against the daily rigour of school life.**

### What's included?

- An easy-to-use help page to raise your ticket supported by a team of fully accredited experts in laptop and tablet repairs
- Repairs for damages caused by accident. Please note the equipment must stay in the possession of the guardian or student
- Repairs for manufacturer warranty faults
- No devices delivered dead on arrival
- No charge for collection, repair, or return
- All parts and labour included
- We won't charge if no fault is found
- A temporary device to use whilst yours is being repaired

### What's not included?

- Repair service if damage to your product is through misuse, deliberate damage, neglect or frustration
- Loss of equipment. Please note the equipment must stay in the possession of the guardian or student
- Repair service for cosmetic damage through normal wear and tear
- Repair service where the manufacturer's guidelines on product care have not been followed
- Collection of devices from location other than the school or student home address
- Return of repaired device if parent payments are not up to date
- Data loss or repair costs caused by external factors such as computer viruses
- Damage repairs on consumables such as accessories, chargers, storage media, etc.

### How do I log a repair service ticket?

- School/Parent/Guardian logs the repair claim following the below instruction at <https://freedomtech.co.uk/help>. (Please refer to the school for their preferred process).
- Complete the requested webform in full to submit a ticket to our repair centre using ticket type 'Broken Device' or 'Claim – Warranty'.
- Once the ticket has been submitted an automated email response containing a unique FTCS\_XXXX reference number will be sent to the given email address.
- The repair centre will organise the collection of the device. Contact made within estimated 4 working hours (Monday to Friday)
- The student device will be collected by a courier in a secure box on the arranged date.
- Once repaired the device will be delivered back to the collection address, unless otherwise specified.
- Please speak with the school IT department about a temporary loan device. Please note, you must return the loan device to the school when your repaired device is returned.

**If a student device requires multiple damage repairs, the school reserve the right to charge £25 per subsequent repair. This does not include warranty faults.**