



15th November 2022

Dear Parent/Carer,

Our catering team have advised that there seems to be some confusion with students regarding their free school meal allowance.

The free school meal consists of any main, any dessert and a small bottle of water. It only applies at lunchtime.

Students just scan their biometric print as usual, they do not need to tell the till staff that they are free school meals, the till will automatically take the cost of the items from their free school meal allowance so they do not need to mention that it is a free school meal. Please also note that the value of the free school meal will not show on their Arbor meal catering balance, it will only show on the tills as they go through.

The free school meal only applies at lunch break so for any items bought at other times it would need to be from their Arbor catering account balance.

We would appreciate if you would please discuss this with your child. Please do let me know if you have any queries.

Kind regards

Mrs Friend

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