



The Marlborough  
Science Academy  
*'shaping futures'*



FREEDOM  
TECHNOLOGY



# Tech 4 Learners Student Device Provision Programme



## Key Dates:

Ordering deadline:

**10th July 2022**

First Direct Debit (confirming orders placed  
with Direct Debit):

**25th July 2022**

## Ordering Portal Details:

[www.tech4learners.co.uk](http://www.tech4learners.co.uk)

Username: **Marl2022**

Password: **S3cure02!**



**The Marlborough Science Academy** is committed to providing the best learning experience for our students, and preparing them for the wider world outside of school. We strongly believe that this means providing students with access to technology.

We want to provide each and every student with their own personalised learning device which they can use at school and at home. We know that for parents, making an investment in technology isn't always possible. If the technology is available at home, it may not be suitable to bring it into school, in case of issues with security and compatibility.

In order to provide seamless access to technology, we have partnered with Freedom Tech to launch the Tech 4 Learners 1:1 device programme.



## About Tech 4 Learners

Tech 4 Learners is a 1:1 parental contribution programme for schools run by financial solutions provider and educational specialists Freedom Tech, enabling us to give our students access to technology that will greatly enhance their learning experience.

Freedom Tech have a strong background in education and partner with leading manufacturers and resellers in education technology. They are financially stable and wholly owned by CSI Leasing, one of the world's largest leasing companies with over \$1.6 billion in assets.

**'Using a Chrome book has transformed my learning in lessons and has helped my reading and typing skills. I love learning and using technology together!'**



## How it works

Parents will make fixed monthly payments to access the technology. There is also an option to pay in full if this is preferred.

For parents and students, Tech 4 Learners offers:

- The latest technology for students: a personalised learning device they can use at school and at home
- Enhanced learning outcomes through consistent access to technology and powerful learning resources
- Fully covered technology - each device is protected with FreedomTech advanced repair service, for the duration of the programme
- The ability to pay for the latest technology in manageable monthly payments
- No personal credit checks - get up and running and contributing
- The device is yours at the end of programme at no extra cost



## The Device



### Lenovo 100e Chromebook

This 11.6" Chromebook is light, portable, rugged, and productive – the ultimate everyday learning tool. It brings Google Classroom, G Suite for Education, and today's most popular education apps to students and teachers, making digital education accessible, enjoyable, and manageable. This Device is tough, durable, with full sized Keyboard, anti-glare screen and long battery life.



## How technology helps students learn

Having their own learning device helps students of our school get seamless access to lesson resources which are designed to make the most of technology. Being competent with technology is becoming increasingly important in the wider world and we want to ensure students are as prepared as possible for a digital society. There have been numerous studies that suggest more positive outcomes for students when they are given frequent and consistent access to technology.



## Payment breakdown

12 months	£30.81 / month
24 months	£16.09/ month
36 months	£11.17 / month
<i>Terms available with no credit check</i>	
Cash option	£356.81

See Portal for full device specification and what is included



## How to order

To select and place an order for a device, please visit the Tech 4 Learners portal: [www.tech4learners.co.uk](http://www.tech4learners.co.uk) - and login with the below details.

Username: **Marl2022**

Password: **S3cure02!**

If you are experiencing any difficulty logging in, please contact **Freedom Tech on 0203 857 5630**



## Key dates

Ordering deadline: **10th July 2022**

First direct debit payment taken:  
**25th July 2022**

Devices distributed to students: **by the School**  
**Start of September**





## FAQs

### How long can I spread the payments over?

12, 24 and 36 months options.  
depending on how long your child has left at the school.

We also offer a up front payment option.

### Will there be any credit checks?

No everyone is approved and there aren't any credit checks.

### How do I log a repair?

Parent/Carer logs the repair claim at <https://freedomtech.co.uk/help>

Complete the requested webform and detail the claim in the description area.

Once the claim has been submitted the parent will receive an automated email response containing a unique FTCS\_XXXX reference number.

Parent /Carer will then be contacted by the repair centre to organise the collection of the device. Contact made within estimated 4 hours (Monday to Friday)

Parent/Carer can then take the FTCS\_XXXX number to the school as proof that a ticket has been logged – school at this point can issue a loan device, keeping track of who has what device.

The student device will be collected from the parent by a courier in a secure box on the arranged date.

Once received at the repair centre the parent will be emailed with a repair tracking ref number to keep track on the progress of the claim / repair.

Once repaired the device will be delivered back to the collection address, unless otherwise specified by the claimant.

The parent/Carer must return the loan device to the school once they receive their original device back.

### Can they use the device at home?

Yes the student can use the device to further enhance their learning and we recommend that you set your security setting on your Wi-Fi accordingly.

### How many devices can I order?

One per student at the school.

### When will I receive the device?

Devices are planned to be shipped to the school for distribution to parents and students start of September.

### What happens if I miss a payment or can no longer afford the device?

You will have to return the device, you will not own the device until the final payment is made.

### What if my child leaves the school?

You will have to pay the outstanding balance, in some circumstances we may be happy for it to be returned to the school with no further



## Questions

If you have any further questions, please contact the Tech 4 Learners team.

t: 0203 857 5630

e: [tech4learners@freedomtech.co.uk](mailto:tech4learners@freedomtech.co.uk)



Dear Parent/Carer

Thank you for your enquiry about the Chromebook scheme. The integration of chrome books has run very successfully for our first cohort of Year 7's this year. The students have found it an invaluable resource, be it in school or for use to complete home learning, it has also proved invaluable in improving the confidence of some.

We have put together some frequently asked questions regarding a scheme that is now operating in the majority of schools across St Albans and Harpenden

- **Issues raised about the age of the model and the long-term support that comes with it**

The information sent out stated that the Chromebook was a Lenovo 100e, but it is important to note that the model in our scheme is a '2<sup>nd</sup> generation' Lenovo 100e so is more recent than some for sale online.

Google provide automatic updates to support elements such as new features and security on Chromebooks. These only last for limited time windows as older hardware eventually becomes unable to support the updates. We have investigated this issue to ensure your child's Chromebook will continue to be supported and updated until the end of Year 11. Freedom Tech and Google have confirmed updates will continue until June 2027. It will continue to function after this time but will not be updated.

- **I can buy this Chromebook cheaper elsewhere**

You could purchase the individual device cheaper, but with this bundle you are also receiving the following:

- Chrome Licence.
- 3 Years accidental damage protection cover.
- 36 month extended warranty.
- 36-month Advanced Repair Service.
- Online Help Desk for Parents.
- Online tracking, repairs and returns.

The experience of those who have had to make use of elements of this package, notably where Chromebooks have had to be repaired / replaced, has been extremely positive. The package ensures there





are no surprise expenses further down the line for you which could be the case if you had to repair or replace a device you had bought yourself.

- **We already have a Lenovo Chromebook – a more updated version, and don't see why we must purchase the school one**

If you are to use your own Chromebook, then we would be unable to install the monitoring software that is required for this to be used safely in school. Furthermore, if your Chromebook is damaged or requires any IT maintenance then we would be unable to do this, which would then leave the student without a Chromebook to use in school, putting them at a disadvantage. All potential new parents were advised that this scheme is in place and that a Chromebook would need to be purchased as per the spec agreed by the school, the information as well as testimonials from parents and students is also on our website

- **I can't afford any of the payment options**

To support families who are unable to purchase the Chromebook upfront, there are options available to pay over 12, 24 or 36 months. At the end of your chosen payment term, the Chromebook is fully owned by you. Please note that the school has not set the cost of each of these packages as the agreement is not with us. We have however carried out extensive research to ensure the scheme we have signed up to is the best possible value.

- **What software will be loaded on to the Chromebook under this scheme?**

The device will come with the Google Operating System installed and GAT+ for monitoring and website filtering, etc. We will also install PaperCut software for cloud printing and a Google Chrome Management license, which allows us to remotely push out software when needed and use school Google accounts with the Chromebooks

- **Will antivirus software be included?**

Anti-virus is not provided on the Chromebooks as this cannot be installed on them in the same way that it can on normal laptops. An adblocker however, is provided to prevent malicious links and the like from being accessed.

- **Why is the Advanced Repair Service only for 36 months?**

The maximum contract available for ARS is 3 years





- **My child has free school meals – am I able to secure any discount or support in paying for the Chromebook?**

This would be a very rare occurrence but in recognition of increase in cost-of-living etc, should you contact the school, each case will be based on its individual merits

Should you have any other queries, please direct these to: [chromebooks@marlborough.herts.sch.uk](mailto:chromebooks@marlborough.herts.sch.uk)

Your sincerely

Mrs Diana Dean  
Director of Finances & Resources

